

Ref no. : bobks/13

Date : 13 May, 2020.

To,
Chief General Manager,
Bank of Baroda,
Zonal Office,
Mumbai.

Dear Sir,

Sub : *Problems faced by Staff.*

Despite of Lock down and CORONA assault, BOB staff at all levels are serving to the fullest extent possible. We are proud of them.

We are also thankful to mgt for measures taken to ease difficult situation.

Sir, staff at branches/offices are facing following genuine difficulties. We are putting them here with a request for quick solution from your end.

1. PAYROLL : The link is NOT available for staff between *10 am and 4 pm* Thereafter n before it's available on Internet Explorer. The alternate link opens only on 'Laptop', which most staff do not have. They are handicapped.

Due to non - availability of Payroll,

a. Various periodic, mostly monthly, reimbursements are pending. Entitlements of these reimbursements "lapses after two months". Staff en mass may lose monetary benefits without any fault of them.

b. Leave applications cannot be entered. HR is forcing them to apply in time. But how can they?

c. PASAS for award staff cannot be fed.

2. TDS OPTION : It's vital option to be exercised by all staff. But they are handicapped. They are denied access between 10 to 4 and during time beyond, the link opens only on laptops.

Most staff do not have Laptop.

Please extend the date of exercising option. Before that make it accessible during all time including 10 to 4.

3. *Sick Leave :* For availing 'Sick Leave', branch heads insist for Medical Cert. Otherwise avail PL or LOP. It's unjust. During these exceptional times, SL is granted without Med. Cert. Our Bank also agreed for it. Why they have gone back ?

Please issue suitable instructions to branch heads allowing them to pass SL, even without supporting Med. Cert.

4. *Biometric Instruments :* Use of an electronic instrument by multiple people carries risk of infection. It's advised to be prohibited during these days. But in almost all branches, multiple users (3 to 4) are touching the same instrument many times. It's due to shortage. Please provide one separate instrument for each PC. OR dispense use of Biometric gadgets on PC. It's serious matter and hence the *Most Urgent.*

5. Statutory Audit : Why urgency of having statutory audit these days ? Minimum 3 persons per team at a branch will be present. They are outsiders. More the persons on premises, more is risk. Please rethink on this move.

Also for the sake of Statutory Audit, staff working at other than home branch is called back. How can they come back ? If it was possible, then, they would not have opted for convenient posting. Train services, especially Suburban or Local are yet to start. Calling back staff is unrealistic move. Please don't increase difficulties, worries and tensions of staff.

The above issue should be sorted out immediately is the Popular Demand. It will help everyone.

Please do the needful and apprised us.

Thanking you in anticipation.

Your's faithfully,

Vinod Nikam
General Secretary

Copy to :
1. General Manager,
Bank of Baroda,
HR Dept,
Head Office,
Vadodara.